21 August 2026

Ministry for Ethnic Communities
Te Tari Mātāwaka

s9(2)(a) [redacted]

Our ref: OIA 2627-0139

Tēnā koe Ethan

Response to your Official Information Act request

Thank you for your email of 29 July 2026 to the Ministry for Ethnic Communities (the Ministry) for the following information under the Official Information Act 1982 (the Act):

- *The number of personal grievances taken against your organisation over the past 10 years, listed by year.*
- *The total amount paid by your organisation in relation to personal grievance settlements in each of the past 10 years, listed by year.*

I can confirm that since the Ministry was established in July 2021, there have been two personal grievances taken against the organisation. One grievance was recorded in the 2023/24 financial year and the other in the 2024/25 financial year.

The second part of your request, relating to the amounts paid in settlement of personal grievances, is withheld under Section 9(2)(a) of the Act, to protect the privacy of the individuals. Given the very low number of personal grievances raised, there is a reasonable likelihood that releasing this information could lead to the identification of those individuals and the amounts associated with their settlements.

As is required by section 9(1) of the Act, I have considered whether the grounds for withholding information under section 9 of the Act are outweighed by other considerations which would make it desirable, in the public interest, to make that information available. In this instance, I do not consider that to be the case.

Under section 28 of the OIA, you have the right to seek an investigation and review by the Office of the Ombudsman of my response relating to this request. The relevant details can be found on their website at: www.ombudsman.parliament.nz.

Please note, due to the public interest in our work, the Ministry may publish responses to requests for official information on our website, shortly after the response has been sent. If you have any queries about this, please feel free to contact our Ministerial Services team: Ministerial@ethniccommunities.govt.nz.

Ngā mihi

Edward Firth
Director of Ministerial Services

Proactively released by the Ministry for Ethnic Communities